

Job Description

Role Title	Support Worker – Nottinghamshire Sexual Violence Support Services
Salary	19.5hrs per week £23,836 pro rata. Days worked to be Tuesday to Friday, 3 days at 5 hours and 1 day at 4.5 hours (we can be open to negotiation). Applicants must be flexible to meet the needs of Court support.
Type of Post	Temporary until 30 th June 2020 (with a possible extension)

Role Function
<p>The role is to work within a multi-agency setting specifically to support survivors aged 18 years and above and adult survivors of historical institutional child sexual abuse as defined by IICSA. The Independent Inquiry into Child Sexual Abuse “IICSA” clearly outline their understanding of a “survivor”, within the “Truth Project” which aims to encourage “Survivors” to help the project identify institutional failings to protect children from sexual abuse. The “Survivors” to be supported will sit within the following:-</p> <ul style="list-style-type: none"> • anyone who was sexually abused as a child in an institutional setting, as follows:- <ul style="list-style-type: none"> a care home, a school, a hospital a religious organisation, voluntary or state organisation • anyone who first came into contact with their abuser in an institutional setting, listed above. • anyone who was sexually abused as a child and reported their sexual abuse to a person in authority for example a police officer, a social worker or a teacher where the report was either ignored or not acted on properly <p>Based on the above it is essential that children and vulnerable adults safeguarding must be taken into account, alongside confidentiality for the survivor.</p>

Supervisory Responsibility	Staff Indirectly Supervised
Nil	Nil

Role Requirements

For All Clients:

- Pro-actively seek to contact the victim within 3 working days of receiving a referral.
- Develop, in conjunction with the service user, an individual outcome-focused support plan and risk management plan to address the risks and support needs of service user with built in regular reviews.
- Enable service users in making informed choices about their support options.
- Work in accordance with local adults' and children's safeguarding procedures.
- Supporting partnership working between the service user and statutory agencies.
- Facilitate, through formal care pathways, the service user to access health services to meet their physical and emotional health needs e.g. Social Care Services, Mental Health, and Drug and Alcohol service.
- Consider the particular diverse needs of each service user, for example, language support, mental health, substance misuse, employment support. Where a need for interpreters or translation services is identified to support the service user, Notts SVS Services will meet the costs of provision.
- To manage cases and to prioritise own caseload.
- Maintain and update records of all cases to a high standard, including initial referral and risk assessment, subsequent risk assessment, care and safety plans and action taken, records of all longer term support provided and where known outcomes of that support and records of all onward referral to agencies or organisations.
- Provide face to face, online and telephone support (non therapeutic) to clients and their supporters where appropriate.
- Help clients develop their own support network.
- Knowledge of safeguarding legislation and best practice.
- Consider child protection issues (every child matters) when engaging with clients assaulted in a domestic setting, and follow child protection policies.

Additionally, if the client reports to the police

- Support clients through the criminal justice system.
- Support the client during the trial phase in conjunction with other victim and witness services.
- Liaise with the Police/CPS on behalf of the client, with the client's consent and adhering to confidentiality policy in relation to the release of information.
- To participate as required in special measures meetings with the police, CPS and prosecuting Counsel.
- To understand the need for some clients to access special measures to give their best evidence at trial.

Role Requirements

General Requirements:

- Maintain and monitor records of all cases in accordance with requirements.
- Follow procedures and protocols with other services so that the safety of the client is kept central to any process.
- Note and feedback to other agencies any consistent difficulties clients are having accessing their service.
- Contribute to the development of the service policies, protocols, guidelines and strategies within the area of practice as required.
- To develop and maintain effective communication systems with key partners including the police, CPS, court service, social services, education, primary care trust (mental and sexual health), Victim Support, Witness Service, voluntary sector organisations, CAFCASS.
- To participate in team meetings and peer review.
- To provide specialist advice to other workers and agencies, including participation in delivery of training sessions.
- To have a clear understanding of the myths and facts of sexual violence, rape trauma syndrome, the long-term mental health effects of sexual violence, self harm, suicidal feelings and attempts.
- To be fully aware of resources available regarding interpreters, signers etc.
- To be able to travel around the county and be flexible as to working some unsociable hours, when necessary, in order to provide the service set out above.
- To undertake relevant training appropriate to the role. This may include completion of an ISVA accredited program.